



Addressable Detector Insertion and Removal

Date 11/27/13

Dear Valued Customer,

Fire-Lite Alarms has identified a potential issue with the housing of addressable detectors manufactured between June 3, 2013 and November 10, 2013. The installer may experience difficulty or resistance when inserting detectors into a base and / or removing them from a base. The issue is caused by the detector's housing, not the mounting base, and is specific to the detectors listed in the table below.

Fire-Lite Alarms Detectors					
SD355(A)	SD355T(A)	CP355(A)	H355(A)	H355HT(A)	H355R(A)
AD355(A)	SD355R(A)	HFS-P(A)	HFS-PT(A)	HFS-T(A)	HFS-DPR(A)

Note: "A" suffix represents ULC listed models.

The manufacture date range of potentially affected detectors is June 3, 2013 (3061) through November 10, 2013 (3112). The date code label is located on the nameplate on the back of the detector. Date code 3061 defined as 3 = 2013, 06 = June, 1 = 1st week of the month. 3112 defined as 3 = 2103, 11 = November, 2 = 2nd week of the month.



In all reported cases the detectors are able to be installed; however, the force needed to insert or remove the detector is greater than what you may be accustomed to. This is strictly a mechanical issue and there is no impact to the performance of the detector once installed and tested.



As this is not an electrical issue and there is no adverse impact on the performance of the detector, you may continue to use these devices. Should you experience difficulty with these detectors and choose to return them, please contact Fire-Lite Customer Service for credit or replacement.

Please contact our Technical Support department Monday through Friday, 8:00 AM-7:00 PM Eastern Time at 1-800-627-3473 with any questions regarding this notice. We apologize for any inconvenience this situation may have caused.

Sincerely,



Richard Conner
Director of Marketing