



PS-Tools Compatibility – MS9200UDLS/MS9600UDLS

July 08, 2013

Dear Valued Customer,

Fire-Lite Alarms has identified a compatibility issue with the MS9200UDLS and MS9600UDLS V6.0 panel firmware and the PS-Tools programming tool. PS-Tools software versions prior to V7.0 are not compatible with panels programmed with V6.0 firmware. In order to perform an Upload/Download on panels with V6.0 firmware, PS-tools V7.0 must be installed.

If you have already connected an older version of PS-Tools to a MS9200UDLS or MS9600UDLS with V6.0 firmware, the user configuration data may be corrupted. To resolve this issue, Fire-Lite Alarm's recommends flashing the panel firmware back to an older version prior to V6.0. For additional information and detailed instruction, please contact our technical support department Monday through Friday, 8:00 AM-7:00 PM Eastern Time at 1-800-627-3473. We apologize for any inconvenience this situation may have caused.

Thank you for your continued support of Fire-Lite Alarms products and services.

Sincerely,



Ken Gentile
Product Manager